



Last updated: April 2, 2026

To enable provisioning of our Services, Preset may engage sub-processors with access to Customer personal data. Before we engage with sub-processors, Preset performs due diligence on sub-processor privacy, security, and confidentiality practices and executes appropriate contractual measures regarding personal data protection.

Sub-processors

Corporate name	Corporate location	Function
Aha	United States	Roadmap Planning
Atlassian	United States	Customer and User Support
Anthropic	United States	AI inference (LLMs) for application features (prompts/responses)
Auth0	United States	Authentication Provider
Amazon Web Services	United States	Cloud Provider
Bytecode	United States	Professional Services for specific add-on offerings*
Chameleon	United States	Customer and User Support
Datadog	United States	Monitoring Service Provider
Google	United States	Workplace Productivity Tools
Google Cloud Platform	United States	Cloud Provider
Google (Vertex AI)	United States	AI inference (LLMs) for application features (prompts/responses)
HubSpot	United States	Marketing Platform
Mapbox	United States	Mapping and geospatial visualization services support map-based charts and visualizations
Okta	United States	Single Sign-On Provider
OpenAI	United States	AI inference (LLMs) for application features, including SQL generation
OpenRouter	United States	AI request routing layer (forwards prompts/responses to selected LLM providers). Status: Pending
Recurly	United States	Billing and Subscription Management
Segment	United States	Data Pipeline
Sentry	United States	Log Analysis
Service Rocket	United States	Customer and User Support
Slack	United States	Workplace Productivity Tool
Sparkpost	United States	Email Service Provider



* Bytecode is only engaged in specific professional service offerings.

If you have any questions about our sub-processing activities, please contact our Data Privacy Officer at support@preset.io.